



Thank you for taking interest in Phoenix Hollands.

We are located in Western Pennsylvania, about 45 mins -1 hr North of Pittsburgh, PA.
All of our Rabbits are housed year round in a heated and cooled climate controlled rabbitry.

For the safety of our home, family & herd our rabbitry is closed to the public!
Our phone number is NEVER given out so please do not request it or ask for us to call you.

1. **WE DO NOT DELIVER OR SHIP RABBITS**, All buyers must pick their purchased rabbits up at a predetermined public location of our choice in an area local to us, or at a show we will be attending. So please make sure you are able to drive to the location we have chosen to pick up rabbits or have set up transport.
2. We request a non-refundable 50% deposit when we agree on the sale of a Rabbit/Rabbits and the rest when the rabbit/rabbits are picked up. No rabbit will be held without a deposit.
3. Should buyer back out, the deposit will not be refunded
4. ALL SALES ARE FINAL. No exchanges or monetary refunds once a rabbit is paid for
5. If we are asked to hold a rabbit for more than 1 week or deliver to a show, full payment is required. Additional fees, at the rate of \$10 per week may be added to the total price of the rabbit and will also have to be paid up front. The buyer is responsible for the cooping, fees, and care if the rabbit/rabbits are being delivered to a coop show.
6. IF ARRANGING A FOR A RABBIT TO BE TRANSPORTED PLEASE MAKE SURE IT IS A TRUSTED PERSON. WE GUARENTEE THAT THE RABBIT WILL BE HEALTHY UPON PICKUP BY THE TRANSPORTER, ONCE THE RABBIT/RABBITS LEAVE OUR POSSESION, THE TRANSPORTER BECOMES 100% RESPONSIBLE FOR THE HEALTH AND WELL BEING OF THE RABBIT/RABBITS. ANYTHING THAT SHOULD HAPPEN WHILE IN TRANSPORT IS 100% THE TRANSPORTERS RESPONSIBILITY. THE BUYER IS RESPONSIBLE TO PAY ALL TRANSPORT FEES AND TO ARRANGE THEIR OWN TRANSPORT.
7. All rabbits are thoroughly checked for disqualifications and illness prior to sale. Once the rabbit leaves my possession, there are NO guarantees
8. Show success and breeding success are not guaranteed.
9. We do not sell does that are bred, breed does before sale, or offer stud service.
10. Because of the risk of illness, we will not take any returned rabbits after they have left our rabbitry
11. NO pedigrees will be given for pet rabbits. We will not discount any show quality rabbit to be sold as a pet. Prices are firm.
12. **Prices will vary on the quality of the rabbit. There are no discounts**
13. **Payment:**
 1. WE DO NOT ACCEPT ANY PERSONAL CHECKS, CREDIT CARD CHECKS, OR MONEY ORDERS. We DO accept credit cards & cash.
 2. We do not carry cash when meeting for pick-ups so please ensure that you have the exact amount agreed upon.
 3. Add 4.5% to total transaction amount on all PayPal transactions to cover paypal fees. WHEN USING PAYPAL THE BUYER PAYS ALL FEES. If you do not add in the amount to cover the fee to the total asking price, the rabbit/rabbits will be held until full amount is paid in full